



Datchet Village Pharmacy Omnicell eMAR Case Study

Datchet Village Pharmacy is an independent pharmacy which offers a range of healthcare checks and services to help provide care to their local community and care homes. The pharmacy has recently taken the decision to help care homes to manage their residents' medication by investing in Omnicell eMAR.

Datchet Village Pharmacy is currently supporting one local care home, Eton House Residential Home with Omnicell eMAR to improve the safety and efficiency of their medication management and administration. Eton House is a 26-bed home and the majority of residents who live at the home have a diagnosis of dementia. Every resident has a care plan tailored to their needs which includes complex medication regimes.

“Omnicell eMAR has allowed us to bring our processes in to the 21st century by using a digital, state-of-the-art solution, as well as generate additional revenue which means that we have been able to expand our services to further support the community. Eton House are also significantly benefiting from using Omnicell eMAR in their home as the system allows them to manage and administer medication in the safest possible way. It's great motivation for the team that we are providing the best service and care to our patients.”

Anaisa Ali, Pharmacy Manager at Datchet Village Pharmacy

Since using Omnicell eMAR, the pharmacy have seen a number of benefits including:

- Improved stock control**
 The system has allowed the home to take control of their medication inventory and manage stock more efficiently. This has resulted in not only minimal waste for the home, but significantly less returns to the pharmacy, allowing pharmacists to focus on other tasks instead of organising returns.
- Increased our revenue prospects**
 Investing in Omnicell eMAR has allowed the pharmacy to generate additional revenue which in turn has helped the pharmacy to expand the services that they can offer to the community.
- Complying with the latest guidelines**
 The system is compliant with the NHS Digital IG Toolkit and the backup server ensures the pharmacy always has business continuity without any risk to privacy.
- Easier to amend prescriptions**
 The system allows the care home to access clear and concise information about prescriptions at any time and also allows the pharmacy to immediately detail any changes to prescriptions.

Making medication administration

safe simple compliant



**Datchet
Village
Pharmacy**






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Benefits realised by Eton House after introducing Omnicell eMAR

-  **Easy to learn and simple to use system**
The care team find the system very user friendly and makes medication administration much easier than their previous processes.
-  **Reduced risk of medication errors**
There is no longer the risk of residents overdosing as the exact time of medication administration is recorded on the system and the care staff know exactly when to administer the next dose to residents.
-  **Clear audit trail and reporting dashboard**
Provides management with a transparent and straightforward picture of medication administration at the touch of a button that can be accessed remotely.

“I am 100% happy with the decision to invest in Omnicell eMAR as we are now managing and administrating medication to our residents in the safest possible way. I wish that we introduced the solution earlier as it’s made our processes much more efficient.”

Abbas Abdeali, Operations Manager at Eton House

Making medication administration

-  safe
-  simple
-  compliant



Eton House
Residential Home, est. 1987



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